

The team at Outstanding Heating and Cooling wanted to take this opportunity to reassure our community and customers about the concerns they may be having related to our company and the COVID-19 Pandemic.

HVAC systems are major components in regulating healthy temperatures, humidity levels, and indoor air quality for homes and businesses. Maintaining and servicing these systems is an important job that we take very seriously. If these systems aren't kept up and running they have a direct impact on our health and business economy.

We will continue to provide all of our current services to our customers and remain available 24/7. With that in mind, we want to reiterate that the health of our customers and staff is at the forefront of everything we do.

Our team members have been advised to monitor the health of themselves and their families closely, and we ask the same of our customers. If you have an appointment and are not feeling well, please call us to reschedule for a time that works for you. Our goal at this time is to keep everyone in our community as healthy as possible!

Furthermore, our team has always prided itself on cleanliness - and will continue to uphold cleaning recommendations made by Governor DeWine and the CDC. Our staff always has access to gloves, masks, and all necessary sanitation supplies. You can rest assured that we take your health very seriously and will take every precaution possible to ensure that we are providing the most professional, sanitary services possible.

We ask that our customers continue to practice safe hand-washing guidelines and honor the CDC-recommended social distancing guideline when interacting with our staff.

Working together, our community (and country) will effectively end the COVID-19 pandemic. Outstanding Heating and Cooling has been creating healthy home environments in our community for over 10 years - and we will continue to do so for a very long time!

If you have any questions or concerns, please feel free to reach out to us via our website, social media pages, or by telephone 937-439-4696.

Together in Health & Preparedness,

The Team at Outstanding Heating and Cooling